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How to activate the Circos license on the licenser server (PRlicensing01 – IP address: 10.100.99.58)?

Found the vendor contact information on the installation document below.

Contact the Festo Didactic hotline if you have questions regarding licensing. The hotline can be reached by phone at +49-711-3467-0 or by e-mail at did@de.festo.com. Enter the following text to the subject line if you send an e-mail: "Software hotline, network licensing".

I emailed to *did@de.festo.com* and got the below reply. I activated the license and it worked. See screenshots below for detail.

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Dear Hong Trinh,

We are sending you the license ticket with 1 license of CIROS 6 Education: **9TEBW-ZWLTN-EKX56-ZFRCC-TGB3X**.

Please activate the ticket via Webdepot before using it.

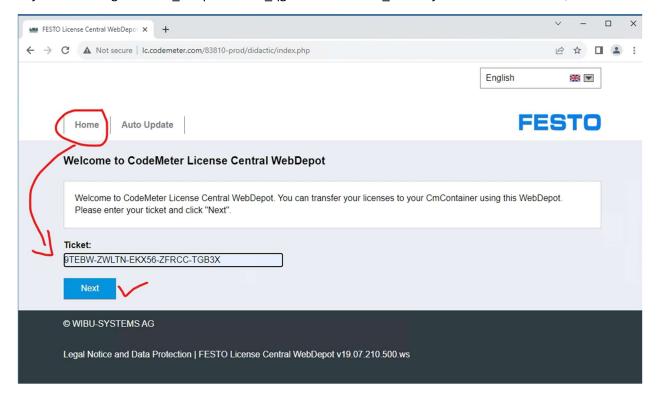
If there is anything else I can help you with, let me know.

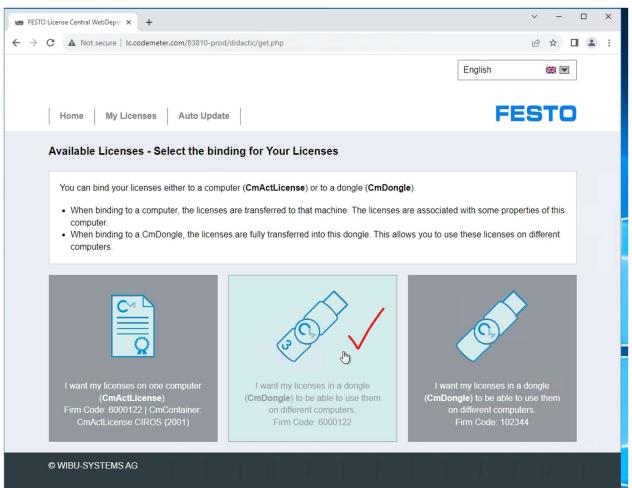
Best regards, Vilija Valaite

Festo Didactic 2nd Level Support via ticket system

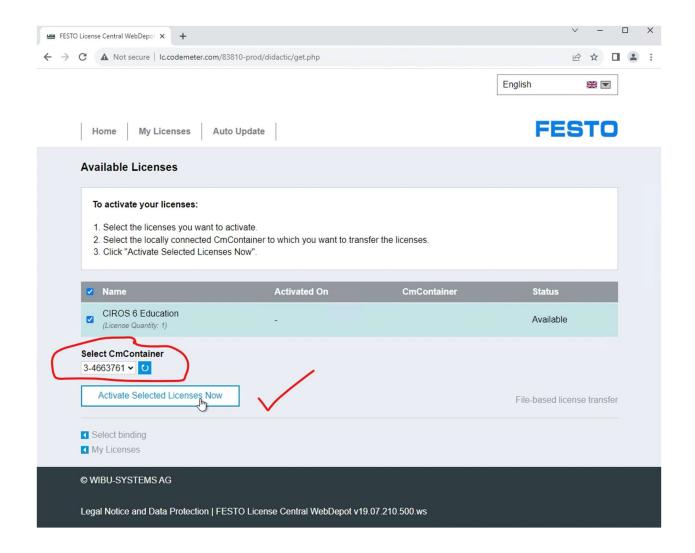
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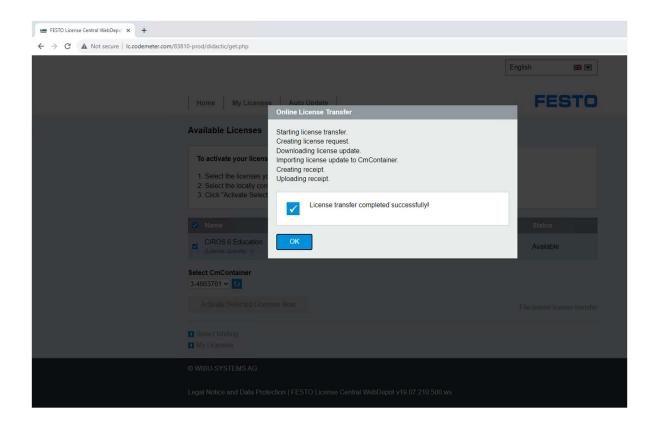
https://urldefense.com/v3/\_\_http:/lc.codemeter.com/83810-prod/didactic/index.php\_\_;!!NCntAZiCNxG7yDGH!bV5e\_\_gr-XYjYv7aC0tH9QgHi6BEQU\_zrRq36i5eP1l6\_qg5wb-GWMC9VT\_1YoKZcjEd9KtbtXonOnaN0oo\$



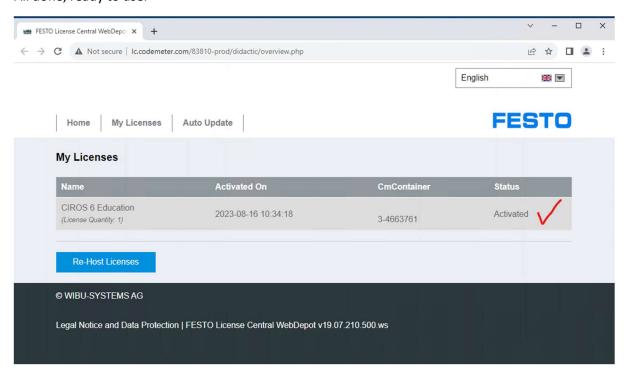


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## All done, ready to use.



Date: 2023-08-17

Feel free to contact Hong Trinh <a href="https://https

## Vendor tech support:

James, Greg <greg.james@festo.com>
Bélisle, François-Xavier <u>francois-xavier.belisle@festo.com</u>
DE Didactic MBX TSDID – INTERNAL Tech. Support Didactic <u>tsdid@festo.com</u>